DATA LINK INVESTMENT MANAGER PRIVATE LIMITED (formerly known as BIP India Infra Projects	Code Ref No.	Data Link /Charter/001
Management Services Private Limited)	Code Owner	Data Link Board
	Date of Issue	Version
	July 4, 2025	1.0

Investor Charter

The contents of this Charter are the property of the Company and both, its use and dissemination, are for internal purposes only. This document may not be reproduced, stored or distributed, in any format or by any means, whether electronic or physical, without the prior formal authorization of the Company.

PREAMBLE

Data Link Investment Manager Private Limited (formerly known as BIP India Infra Projects Management Services Private Limited) ("Company") is a private limited company incorporated under the Companies Act, 2013. The Company is acting as the Investment Manager of Altius Telecom Infrastructure Trust (formerly known as Data Infrastructure Trust) ("InvIT/Trust"), infrastructure investment trust registered under the Securities and Exchange Board of India (Infrastructure Investment Trusts) Regulations, 2014, as amended ("SEBI InvIT Regulations").

This Investor Charter has been framed and adopted by the Company in compliance with the provisions of the SEBI Circular SEBI/HO/DDHS/DDHS-PoD-2/P/CIR/2025/89 dated June 12, 2025 read with SEBI InvIT Regulations.

VISION

To develop the Indian InvIT Industry and provide investors with transparent, efficient, and reliable investment opportunities in infrastructure assets by ensuring fair and robust regulatory mechanisms and enhance confidence among investors by protecting and promoting the interests of unitholders.

MISSION

- i. To support the development of a transparent, ethical and globally competitive InvIT industry, while upholding the highest standards of corporate governance and transparency.
- ii. To enact and enforce rules and regulations that promote the maintenance of high professional and ethical standards in all areas of operation of the InvIT industry.
- iii. To work closely with the InvIT industry to recommend and promote good business practices and a code of conduct to be followed by all InvITs in the best interests of investors.
- iv. To ensure infrastructure assets forming part of InvITs are professionally managed to deliver optimal performance and returns.
- v. To recommend standardized operational processes to be followed by the InvIT industry for the convenience and benefit of the investors.
- vi. To protect the interests of investors.
- vii. To establish a robust grievance redressal mechanism for investor protection.
- viii. To facilitate informed investment decisions to the investors through timely and accurate disclosures.
- ix. To undertake nationwide investor awareness programmes, to inform and educate existing and prospective investors about InvITs as an asset class and to educate the public about the concept and working of InvITs.
- x. To contribute to job creation, improved infrastructure, and increased economic activity.

DESCRIPTION OF ACTIVITIES/ BUSINESS ENTITY

- i. Raise funds from investors by issuing units and deploy capital in infrastructure assets, either directly or through Special Purpose Vehicles (SPVs)/Holding Companies, ensuring adherence to SEBI InvIT Regulations.
- ii. Generate revenue from long-term infrastructure projects such as providing telecom infrastructure services.
- iii. Operate under a structured framework with a Sponsor, Trustee, Investment Manager, and Project Manager, ensuring adherence to SEBI InvIT Regulations.
- iv. Optimize performance through acquisitions, operational improvements, refinancing, and strategic asset management.
- v. Maintain a minimum of 80% investment in operational and revenue-generating assets.
- vi. Distribute not less than 90% of net distributable cash flows of the InvIT to unitholders in accordance with applicable SEBI InvIT regulations.
- vii. Provide periodic updates on NAV, acquisition, portfolio performance, financial information, corporate governance reports, credit ratings and other regulatory filings through its website.
- viii. Publish annual reports, half-yearly reports, quarterly reports, and valuation reports (by independent valuer), as applicable, on the InvIT's website.
- ix. Provide investor-friendly policies, transparent grievance redressal mechanisms, and voting rights on key matters affecting the InvIT.
- x. Process unitholder's financial and non–financial transactions / service requests.
- xi. Aggregate consolidated borrowings capped at 70% of the value of the InvITs. Any increase of aggregate consolidated borrowings exceeding 25% of value of InvIT but up to 49% and above 49% up to 70%, shall require unit holders' approval and credit rating. In case of aggregate consolidated borrowings exceeding 49%, (i) funds can be utilised for acquisition or development of infrastructure projects; (ii) obtain credit rating of "AAA" or equivalent; and (iii) compliance with such other conditions as specified in SEBI InvIT Regulations.

The Trust has obtained unitholders approval on February 24, 2022, for increase in the aggregate borrowing limits upto 70% of the InvIT asset value in compliance with the SEBI InvIT Regulations.

Financial Transactions (Commercial Transactions)			
Sr. No.	Description of Service / Activity	Frequency	Time taken for providing service
1.	Pay-out of distribution proceeds from the record date	Privately Listed InvITs – Distribution not less than once every financial year	

SERVICES PROVIDED FOR UNITHOLDERS

			Within 5 working days from
			the record date Pursuant to
			Regulation 18(6)(c)
2.	Refund of subscription money in case minimum subscription is not received	-	No later than 15 days from the issue closing date
Comp	laints/Requests		
Sr. No.	Description of Service / Activity	Frequency	Time taken for providing service
1.	Resolution of investor grievances through internal grievance redressal mechanisms of the Investment Manager	-	 a. Matters such as non-receipt of the annual report and notice of postal ballot are to be addressed by the RTA within a period of 5 working days from the receipt of the request or in case, any supporting documents are required by the RTA for addressing the request, within a period of 5 working days from the receipt of such documents to the RTA's satisfaction. b. Matters other than those referred to in point (a) above,
			including but not limited to distribution/ interest, are to be addressed by the RTA within a period of 7 working days from receipt of the request. In case, any supporting documents are required by the RTA from the Security Holder or any other party for addressing the request, such matters will be addressed within a period of 15 days
			from the receipt of such documents to the RTA's satisfaction.
2.	Resolution of investor grievances by SEBI for grievances received on SCORES platform and Online Dispute Resolution Mechanism (ODR)* (*SEBI also requires that the status of investor grievances be disclosed periodically)	-	Within 21 calendar days from the receipt of such compliant
	sure / Reports		
Sr. No.	Description of Service / Activity	Frequency	Time taken for providing service
1.	Intimation regarding any change in InvIT structure, sponsor, investment manager, or trustee		Within 24 hours from any such change

2.	Disclosure of periodic financial	-	1. First half year period of the
	information (Half-yearly and Annual financial information) – both Standalone and Consolidated* (*as per SEBI Master Circular)		financial year - within 45 days from the end of the half year.
			2. Annual within 60 days from the end of the financial year.
			3. Quarterly (applicable to InvITs with aggregate borrowing limit above 49%) - within 30 days from the end of June and December Quarter.
3.	Disclosure of Half-yearly, Annual and Quarterly Reports* (*as per mandatory disclosures requirements laid down in SEBI InvIT	-	1. Half-Yearly Report - within 45 days from the end of the first half year.
	Regulations)		2. Annual Report - within 3 months from the end of the financial year.
			3. Quarterly Report (applicable to InvITs with aggregate borrowing limit above 49%)
			 within 30 days from the end of June and December Quarter.
4.	Disclosure of valuation report of all InvIT assets		1. Annual Valuation to be completed within 2 months from the end of the financial year.
			2. Half-Yearly Valuation to be completed within 1 month from the end of the first half year.
			3. Quarterly Valuation to be completed within 1 month from the end of June, September & December quarter (applicable to InvITs with aggregate borrowing limit above 49%) Valuation Reports to be disclosed within 15 days post receipt of the reports.
5.	Disclosure of compliance report on governance in the format as may be specified by the Board by the Investment Manager	Quarterly and Annually	1. Part A of Annexure 15 of the Master Circular for InvIT - within 21 days from the end of each quarter

			2. Part B of Annexure 15 of
			the Master Circular for InvIT -
			Within 21 days from the end
			of financial year on an annual
			basis
			3. Part C of Annexure 15 of
			the Master Circular for InvIT -
			within three months from
			the end of financial year on
			, an annual basis
6.	Disclosure of Unitholding Pattern	1. Quarterly	1. Quarterly - within 21 days
	for each class of investors	2. Listing of units on	from the end of each quarter
		the stock exchanges	nom me end of eden quarter
		3. In the event	2. One day prior to listing of
		, ·	units on the stock exchanges
		restructuring of InvIT	2 Within 10 days of a
		resulting in a change	3. Within 10 days of any
		exceeding 2% of the	capital restructuring of InvIT
		total outstanding units	resulting in a change
		of InvIT	exceeding 2% of the total
-			outstanding units of InvIT
7.	Disclosure of asset acquisitions,		Prompt intimation which
	divestments, or changes in the asset		shall be later than 24 hours of
	portfolio		such event which have a
			bearing on the performance
			or operations of the InvIT,
			including asset acquisitions,
			divestments, or changes in
			the asset portfolio, value of
			which exceeds 5 % of the
			Value of InvIT Assets.
8.	Disclosure of investor complaints	Quarterly	Within 21 days from the end
	and redressal status		of each quarter
9.	Disclosure of Annual Secretarial	-	Within 60 days from the end
	Compliance Report		of the financial year.
10.	Disclosure of Credit Rating	To be reviewed	Review to be completed
		annually by the	within 30 days from the end
		registered credit rating	of the financial year and
		agency	intimation to be sent
		Also, upon any change	immediately.
		in credit rating	initiately.
		obtained by	Further, details of any credit
		the InvIT	rating obtained by the InvIT
			and any change in the disclosed rating shall also be
			disclosed rating shall also be
			intimated promptly.
			Additionally
			Additionally, prompt
			intimation for disclosure of
			details of any credit rating
			obtained by the InvIT and any
			change in such rating

Others			
Sr.	Description of Service / Activity	Frequency	Time taken for providing
No.			service
11.	InvIT website to remain functional	Continuous	To be updated up to last 2
	and updated with latest content		days

GRIEVANCE REDRESSAL MECHANISM FOR INVESTORS

- i. InvIT is required to publicly display its investor grievance redressal policy on its website, outlining the process for how investors can lodge and resolve complaints against the InvIT.
- ii. In case of any grievance / complaint, an investor should approach the Compliance Officer/ RTA of the InvIT. The name and the contact details of the Compliance Officer/ RTA are mentioned on the website of the InvIT, whom one may approach / write to in case of any query, complaints or grievance.
- iii. If the investor's complaint is not redressed satisfactorily, one may lodge a complaint with SEBI on SEBI's portal, named 'SCORES', which is a centralized web-based complaints redress system. SEBI takes up the complaints registered via SCORES (<u>https://scores.gov.in/scores/Welcome.html</u>) and Online Dispute Resolution Mechanism (ODR) with the InvIT for timely redressal. SCORES facilitates tracking the status of the complaint and ODR is a platform to file complaints/dispute for resolution through online conciliation and arbitration.
- iv. Investors may send their physical complaints to: Office of Investor Assistance and Education, Securities and Exchange Board of India, SEBI Bhavan. Plot No. C4-A, 'G' Block, Bandra-Kurla Complex, Bandra (E), Mumbai 400 051.

DO's and DON'Ts FOR INVESTORS

A. DO's FOR THE INVESTORS

- i. Check registration status of the InvIT on SEBI website before investing in them.
- ii. Read all offer related documents and understand the risks involved and suitability of the investment to the investor's risk profile.
- iii. Provide and keep updated KYC details including address, tax status, residency, and other key information such as PAN & bank account details including details in demat account.
- iv. Provide own email address and mobile number and to promptly notify changes to this information, if any to the Depository Participant (DP).
- v. Follow respective InvIT' s websites and Stock Exchange(s) website for regular updates and disclosures.
- vi. Periodically check the holdings directly through the website of depositories / depository participants.
- vii. Consider availing nomination facility through Demat Account in respect of investments made in InvITs.
- viii. Invest through registered and regulated entities.
- ix. Conduct thorough research or consult financial advisors before investing.
- x. Stay informed about regulatory changes and their impact on investments.
- xi. Understand and stay informed about the tax implications related to investing in InvITs, including taxation on capital gains on sale of units.

- xii. Keep critical information such as user ID, password, etc. confidential. Do change the passwords frequently.
- xiii. Read communications / notices / financial reports / press releases / FAQs, etc. sent / or published by the InvIT via newspapers, email, website, etc.

B. DONT'S FOR THE INVESTORS

- i. Do not invest based solely on hearsay or unsolicited advice.
- ii. Do not fall for the promise of indicative or exorbitant or assured returns.
- iii. Do not invest in unregistered or unauthorized investment schemes that claim to be InvITs.
- iv. Do not ignore the terms and conditions outlined in investment documents.
- v. Do not avoid delaying the reporting of any discrepancies or grievances.
- vi. Do not issue blank cheques or blank signed transaction instructions.
- vii. Do not use third-party bank accounts for fund flows for subscription of units.

RIGHTS OF INVESTORS

- i. Right to receive timely distributions as per the declared schedule made by the InvIT and SEBI mandates (at least annually for privately listed InvITs).
- ii. Right to vote on significant matters, including the acquisition of new assets, borrowing, related party transactions, appointment or change of the Investment Manager, and induction or exit of a Sponsor (with an exit option for dissenting voters) and such other matters which requires unitholders consent as per Regulation 22 of SEBI InvIT Regulations.
- iii. Right to access a full valuation report of all InvIT assets at least annually.
- iv. Right to receive Form 64B (Annual Statement of Income Distributed) within statutory timeline.
- v. Right to receive Annual and Half-Yearly report of the InvIT including financial information, auditors report and valuation report.
- vi. Right to be informed of any disclosures that may materially impact investments in the InvIT.
- vii. Right to participate in meetings and vote on matters affecting the InvIT.
- viii. Right to privacy of personal information in accordance with applicable laws.
- ix. Right to information about the grievance redressal process, including escalation mechanisms.
- x. Right to timely redressal of grievances within the regulatory timelines by the Compliance Officer.
- xi. Right to escalate unresolved complaints to SEBI via the SCORES or ODR portal.
- xii. Right to receive corporate actions such as rights issue etc.
- xiii. Right to appoint a Unitholders' Nominee Director by unitholders holding 10% or more of the total outstanding units of the InvIT, either individually or collectively.

- xiv. Right to inspect the requisite documents/ records as stated in the notice of Investors' Meeting or Postal Ballot, if any, at the principal place of business of the InvIT during office hours on all working days from the date of dispatch of the notice until the day of such Meeting or completion of Postal Ballot.
- xv. Right to request to call unit holders meeting for such matters as prescribed under the SEBI InvIT Regulations.

RESPONSIBILITIES OF INVESTORS

- i. To read all offer-related documents carefully before investing.
- **ii.** To invest only through registered and regulated entities; avoid speculation, rumours, or informal advice.
- **iii.** To stay informed about the InvIT' s performance, market conditions, and regulatory updates.
- iv. To consistently monitor and comply with SEBI Circulars and amendments to SEBI InvIT Regulations.
- **v.** To use designated grievance redressal channels for raising concerns and resolving issues.
- vi. To keep critical information such as user IDs, passwords, and financial details confidential.
- vii. To be cautious of misleading promises of assured, indicative, or exorbitant returns.
- viii. To regularly review communications, notices, addendums, FAQs and press releases from the InvIT via website, newspapers, email, and official sources.
- ix. To provide and keep KYC details updated with the Depository Participant (DP), including address, tax status, residency, PAN, and bank account details including details in demat account.
- **x.** To ensure that email address and mobile number are up to date and promptly update any changes with the DP.

DUTIES OF BHARAT INVITS ASSOCIATION ("BIA") AS A DESIGNATED BODY FOR REDRESS OF INVESTOR COMPLAINTS

i. Support Grievance Redressal:

To support grievance redressal in a transparent and efficient manner for all the Stakeholders. They can lodge a grievance against any InvIT industry member by emailing at <u>bia@bharatinvitsassociation.com</u>

ii. To act as a Facilitator between the Investors and BIA members:

Facilitate communication between investors and the concerned BIA member in case of disputes.

iii. Ensuring Timely Resolution:

To monitor all complaints received on the SCORES portal assigned to BIA as a designated body, coordinate with relevant members and ensure that the complaints are resolved within the stipulated timeframe.

REVIEW AND AMENDMENTS

This Charter is framed based on the provisions of the applicable laws. In case of any subsequent changes in the applicable laws, which makes any of the provisions in the Charter inconsistent with the said applicable laws, then the provisions of the applicable laws would prevail over the Charter.

The Compliance Officer of the Trust is authorized to amend this Charter to give effect to any such changes/amendments and the amended Charter shall be placed before the Board for noting.

GENERAL

The Compliance Officer is authorized to disseminate this Charter and any amendment thereto, on the website of the Trust.

Any questions and clarifications relating to this Charter should be addressed to the Compliance Officer at <u>invitcompliance@altiusinfra.com</u>.

*The content of this charter is updated till July 4, 2025, in line with all the regulatory amendments in accordance with SEBI (Infrastructure Investment Trusts) Regulations, 2014 read with SEBI Master Circular for InvITs dated May 15, 2024, as amended from time to time.